



Disability Service Plan

2017–2020

Including COVID-19 Recovery Plan 2020-21



Contents

| | |
|------------------------------------------------------------------------------------------------------------------------|-----------|
| About disability service plans (DSPs) | 1 |
| Part A – Departmental actions relating to the State Disability Plan 2017-2020 whole-of-government actions | 2 |
| Priority 1 – Communities for all | 2 |
| 1.1 Changing attitudes and breaking down barriers by raising awareness and capability..... | 2 |
| 1.2 Accessible places and spaces | 4 |
| 1.3 Accessible information | 5 |
| 1.4 Welcoming and inclusive communities..... | 5 |
| 1.5 Respecting and promoting the rights of people with disability and recognising diversity..... | 6 |
| Priority 2 – Lifelong learning | 6 |
| Priority 3 – Employment | 7 |
| 3.1 Leading the way – increasing opportunities in the Queensland public sector | 7 |
| 3.2 Increasing employment opportunities for Queenslanders with disability | 8 |
| Priority 4 – Everyday services | 8 |
| 4.1 Disability and community supports..... | 8 |
| Priority 5 – Leadership and participation | 9 |
| 5.1 Inclusion in consultation, civic participation and decision making and supporting leadership development | 9 |
| Part B – Departmental-specific actions | 11 |
| Priority 1 – Communities for all | 11 |
| 1.5 Respecting and promoting the rights of people with disability and recognising diversity..... | 11 |
| Part C – DLGRMA COVID-19 recovery plan 2020-21 | 12 |

About disability service plans (DSPs)

The *Disability Services Act 2006* provides a foundation for promoting the rights of Queenslanders with disability, increasing their wellbeing and encouraging their participation in community life. This legislation requires all Queensland Government departments and agencies to develop and implement a DSP and to ensure that there is a regard for human rights and for equality of access and opportunity across government and in the broader community. The Plan also complements the transition to the National Disability Insurance Scheme (NDIS) and helps to ensure mainstream services are responsive and accessible to Queenslanders with disability.

Priorities

All Abilities Queensland: Opportunities for all – State Disability Plan 2017–2020 sets a vision for Queensland and is guided by the following priorities that bring the plan to life:

- Communities for all.
- Lifelong learning.
- Employment.
- Everyday services.
- Leadership and participation.

Monitoring and reporting

The department will report annually on the implementation of the DSP actions and will contribute to a yearly progress report on the implementation of the State Disability Plan.

Information from the annual progress reports on DSPs and the State Disability Plan will be shared with the Australian, and other state and territory governments as part of reporting on Queensland's commitment to the *National Disability Strategy 2010–2020*.

Additionally, the plan will contribute to the Queensland Government's obligations under the *United Nations Convention on the Rights of Persons with Disabilities*.

Part A – Departmental actions relating to the State Disability Plan 2017-2020 whole-of-government actions

Priority 1 – Communities for all

1.1 Changing attitudes and breaking down barriers by raising awareness and capability

| Queensland Government | | DLGRMA | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|-----------------|--------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.1.1 - Support national communication strategies and activities to promote the <i>National Disability Strategy 2010–2020</i> | Queensland participates and contributes to national communication strategies and activities | DLGRMA website has a link to the <i>National Disability Strategy 2010–2020</i> | Ongoing | Ongoing | Strategic Communications |
| 1.1.2 - Queensland Government Ministers act as champions with business, industry and organisational partners within their portfolio to raise awareness of disability and build partnerships and opportunities | Information pack provided to Ministers to support development of partnerships | Respond to requests from the Minister for information DLGRMA's Disability Service Plan is published on the department's website | Work with DCDSS to obtain information pack for the Minister | Ongoing | CLLO |

1.1 Changing attitudes and breaking down barriers by raising awareness and capability

| Queensland Government | | DLGRMA | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|-----------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.1.3 - Investigate and develop options to provide disability awareness training to Queensland Government frontline staff and to incorporate disability awareness training into Queensland Government induction programs | Disability awareness training program developed and piloted with the DCDSS staff and in DCDSS induction programs | Deliver Disability Awareness training to all staff to promote best practice | Ongoing | Disability awareness training has been replaced by a module in the SBS Cultural Competency program that is focused on people with disability. This will be active in 2020-21 as mandatory training for all staff | People and Culture |
| | | DLGRMA's induction program includes an online course and specialist information about disability | Ongoing | The induction program will include a new module in the SBS Cultural Competency program that is focused on people with disability. This will be active in 2020-21 as mandatory training for all staff | People and Culture |
| | | Deliver 'walk in my shoes' disability awareness experiential learning program for departmental staff | Ongoing | Disability awareness training has been replaced by a module in the SBS Cultural Competency program that is focused on people with disability. This will be active in 2020-21 as mandatory training for all staff | People and Culture |

1.1 Changing attitudes and breaking down barriers by raising awareness and capability

| Queensland Government | | DLGRMA | | | |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|--------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.1.4 - Encourage local governments, non-government organisations and businesses to develop disability access and inclusion plans and use processes to engage with people with disability in the design and delivery of services | Letters sent to all local governments and key non-government stakeholders | Department's website has a link to <i>All Abilities Queensland: Opportunities for All – State Disability Plan 2017–2020</i> | Ongoing | Ongoing | Strategic Communications |
| | Information to support local governments, non-government organisations and businesses to develop plans provided on dedicated website | Promote awareness and inclusion of people with disability in celebrations and awareness raising activities for other cohorts supported by the department through Multicultural Month 2018 | Ongoing | Ongoing | Multicultural Affairs |

1.2 Accessible places and spaces

| Queensland Government | | DLGRMA | | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|-----------------|-----------------|--------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.2.1 - Access for people with disability is improved by considering the needs of people with disability when buildings and venues used by the Queensland Government are refurbished or leases renewed and where possible in choosing venues for Queensland Government run events and meetings | Guidance provided to staff about how to choose an accessible venue for an event or meeting | Disability Awareness intranet information for all staff includes information on accessibility of venues | Ongoing | Ongoing | Strategic Communications |

1.3 Accessible information

| Queensland Government | | DLGRMA | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|------------------------------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.3.1 - Work towards ensuring all Queensland Government information is accessible and provided in multiple formats | All new key Queensland Government information/materials are provided in accessible formats | Key DLGRMA information/materials including recruitment and selection resources are provided in accessible formats | Ongoing | Ongoing | People and Culture Strategic Communications |
| | Existing content progressively reviewed and updated | Content of existing materials progressively reviewed and updated | Ongoing | Ongoing | People and Culture Strategic Communications |
| 1.3.2 - Government policies require Queensland Government websites to meet contemporary Australian Web Content Accessibility Guidelines. Work continues to be undertaken to provide transcripts and/or captions are available for newly created time-based media (i.e. pre-recorded video/audio) | All new key website content is accessible and complies with guidelines Increase in the number of government websites that meet guidelines | Ensure DLGRMA website content is accessible | Ongoing | Ongoing | Strategic Communications |

1.4 Welcoming and inclusive communities

| Queensland Government | | DLGRMA | | | |
|-----------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|--------------------------------------------------|-----------------|-----------------|--------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.4.1 - Promote uptake of the Companion Card Program by businesses, including Queensland Government venues and events | Number of businesses, offering the Companion Card Scheme | DLGRMA website has link to Companion Card Scheme | Ongoing | Ongoing | Strategic Communications |

1.5 Respecting and promoting the rights of people with disability and recognising diversity

| Queensland Government | | DLGRMA | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|-------------------------------------------------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 1.5.1 - Work towards ensuring all Queensland Government legislation, policies and programs are consistent with national commitments under international conventions, consider the needs or interests of people with disability and carers and promote and uphold the human rights of people with disability | New Queensland Government legislation, policies and programs demonstrate they have considered the needs of people with disability and carers in development and implementation | Legislation and policy considers needs of people with disabilities where applicable | Ongoing | Ongoing | Legislation (LGD) LG Policy Strategy and Governance |
| 1.5.2 - Government services and funded non-government services provide access to language, translating and communication services | Language, translating and communication services are available to Queenslanders with disability when accessing Queensland Government provided and funded services | Language, translating and communication services available to people with disability when accessing DLGRMA services | Ongoing | Ongoing | Strategic Communications |

Priority 2 – Lifelong learning

DLGRMA does not have any actions relating to this priority.

Priority 3 – Employment

3.1 Leading the way – increasing opportunities in the Queensland public sector

| Queensland Government | | DLGRMA | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 3.1.1 - Implement strategies to reach the Queensland Government target that, by 2022, eight per cent of the Queensland Public Sector workforce will be people with disability, across attraction, recruitment, retention and career progression and development, for example, flexible work practices and inclusion of people with disability in the government employer brand | The proportion of people with disability employed in the Queensland Public Sector workforce increases towards eight per cent by 2022 | Deliver unconscious bias training for recruitment and selection panels | <p>Deliver unconscious bias training for recruitment and selection panels</p> <p>Review and revise current recruitment processes based on current best practice to remove barriers to the attraction and identification of people with disability as potential candidates for roles in the department</p> | <p>Deliver unconscious bias training for recruitment and selection panels</p> <p>Create partnerships with recruitment agencies specialising in supporting the employment of people with a disability to broaden the candidate pool for roles in the department</p> | People and Culture |

3.2 Increasing employment opportunities for Queenslanders with disability

| Queensland Government | | DLGRMA | | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|----------------------------------------------------------------------|-----------------|-----------------|--------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 3.2.1 - Promote information, resources and examples of the benefits to businesses of employing people with disability, the assistance available, how to make recruitment and employment process more accessible to improve opportunities for people with disability to participate in employment | Information, resources and good practice case studies uploaded to the dedicated website | DLGRMA's website has link to dedicated Queensland Government website | Ongoing | Ongoing | Strategic Communications |

Priority 4 – Everyday services

4.1 Disability and community supports

| Queensland Government | | DLGRMA | | | |
|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|-----------------|-----------------|--------------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 4.1.1 - Work with the National Disability Insurance Agency to provide a smooth transition to the National Disability Insurance Scheme | All existing eligible clients transition and access services through the National Disability Insurance Scheme by 30 June 2019 | DLGRMA website has link to the National Disability Insurance Scheme website | Ongoing | Ongoing | Strategic Communications |

Priority 5 – Leadership and participation

5.1 Inclusion in consultation, civic participation and decision making and supporting leadership development

| Queensland Government | | DLGRMA | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|--------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 5.1.1 - Consultation and engagement processes are offered in a range of ways, including the use of technology, which maximise the participation opportunities for people with disability, their families and carers | <p>Increased participation of people with disability in consultation</p> <p>Options for engagement promoted</p> | Self-nominated disability focus groups within DLGRMA are consulted when reviewing and reporting on the plan | Ongoing | Ongoing | People and Culture |
| 5.1.2 - Queensland Government agencies consult with people with disability when either developing a Disability Service Plan or implementing Disability Service Plan actions | Queensland Government Disability Service Plans 2017–2020 include details of consultation with people with disability or details of consultation with people with disability in the implementation of actions is reflected in reporting | DLGRMA representatives attend DSP planning workshops with Department of Communities and consult with employees with disability | Ongoing | Ongoing | People and Culture |
| 5.1.3 - Existing leadership programs are accessible and inclusive of Queenslanders with disability | <p>Application and assessment processes for Queensland Government leadership programs are accessible</p> <p>Participant demographics for Queensland Government leadership programs are representative of the community</p> | Internal and external leadership events and programs are provided and accessible to all staff including leadership group | Ongoing | Ongoing | People and Culture |

5.1 Inclusion in consultation, civic participation and decision making and supporting leadership development

| Queensland Government | | DLGRMA | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|-----------------|------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| 5.1.4 - Promote inclusion of people with disability on Queensland Government boards, steering committees and advisory bodies to foster 'change from within' | Application and appointment processes for Queensland Government boards, steering committees and advisory bodies are accessible to Queenslanders with disability | Ensure application and appointment processes for relevant boards, steering committees and advisory bodies are accessible to Queenslanders with disability | Ongoing | Ongoing | CLLO |

Part B – Departmental-specific actions

Priority 1 – Communities for all

| 1.5 Respecting and promoting the rights of people with disability and recognising diversity | | | | | |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|
| Action | Success measure | 2017–18 Actions | 2018–19 Actions | 2019–20 Actions | Responsible area |
| Provide advice to Queensland Health to assist transition to new whole-of-government Language and Translation Services panel arrangement | <p>Advice provided to other government agencies about requirements of the language services policy</p> <p>Government agencies have transitioned to the new arrangement</p> | Liaise with Queensland Health to assist transition to new whole-of-government Language and Translation Services panel arrangement | Ongoing | Ongoing | Multicultural Affairs |
| Publish a list of training providers to better support the cultural capability of organisations, by the end of 2018, to contribute towards the Multicultural Action Plan 2016–17 to 2018–19 focus on building culturally capable services and programs, including disability services | List of cultural capability training providers is published and can be accessed by government agencies and government funded service providers | Plan, prepare and establish a whole-of-government panel of cultural capability training providers, which can provide quality training to improve the cultural capability of staff and services | <p>Promote web content on cultural capability service providers to Queensland Government agencies and government funded service providers, including disability service providers.</p> <p>The Queensland Multicultural Action Plan 2016-17 to 2018-19 is no longer in effect; this action has been marked partially completed and will no longer be pursued.</p> | The Queensland Multicultural Action Plan 2019-20 to 2021-22 has a continued focus on improving cultural capability across the whole-of-government. | Multicultural Affairs |

Part C – Departmental COVID-19 disability service recovery plan 2020-21

| Queensland Government’s COVID-19 All Abilities Recovery Plan 2020-21 | | | | |
|----------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|----------|
| Priority | Actions | Tasks | Due Date | Status |
| High quality engagement and communication | Use expert advisors and Ministerial Councils to confirm and prioritise areas for action on systemic issues and modifiable risks during active COVID-19, and also to inform the recovery phase | Gather evidence on the economic impacts of COVID-19 on people with disability: <ul style="list-style-type: none"> • Employment/unemployment rates (change compared to general population) and potential for re-employment • Any disproportionate impact of disrupted education on children with disability and any special needs now required to help get back on-track • Cost of living impacts particular to people with disability during COVID-19 and financial support required | July 2020 | Underway |
| | Work with disability experts to develop communication and resources tailored to the needs of people with disability during the active and recovery | <ul style="list-style-type: none"> • Translate Commonwealth and Queensland roadmaps to practical guidance on how and when restrictions will be lifted • Generate communication | Commenced and ongoing | |

| Departmental COVID-19 disability service recovery actions | | | |
|-----------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|-------------------|
| Priority | Actions/Tasks | Due Date | Status |
| High quality engagement and communication | Ensure the needs of people with disability from culturally and linguistically diverse backgrounds are identified, including through public consultations on the <i>Disability Royal Commission into Violence, Abuse, Neglect and Exploitation of People with Disability</i> during the COVID-19 pandemic. | Ongoing | Underway |
| | The Department will encourage Racing Queensland to remind race clubs across Queensland that people with disabilities have suffered isolation | July 2020 | Not yet commenced |

| Queensland Government's COVID-19 All Abilities Recovery Plan 2020-21 | | | | |
|----------------------------------------------------------------------|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|--------|
| Priority | Actions | Tasks | Due Date | Status |
| | phases of COVID-19 | campaign to encourage people with disability to safely re-engage with community and regular activities • Work with Qld Govt agencies on any interim COVID-19 specific updates required to their Disability Support Plans | | |
| | | | | |

| Departmental COVID-19 disability service recovery actions | | | |
|-----------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|---------|
| Priority | Actions/Tasks | Due Date | Status |
| | and impacts on services during the COVID 19 outbreak. Clubs will be encouraged to be inclusive when developing strategies to attract communities to meetings as public health directives ease. | | |
| | The Department will continue to deliver communications in line with Web Content Accessibility Guideline 2.1, <i>accessibility standard and whole of government web guidelines</i> , to ensure important information is accessible to all Queenslanders. The Department stays up to date with changes in standards and guidelines and explores new and innovative | Ongoing | Ongoing |

| Queensland Government's COVID-19 All Abilities Recovery Plan 2020-21 | | | | |
|----------------------------------------------------------------------|---------|-------|----------|--------|
| Priority | Actions | Tasks | Due Date | Status |
| | | | | |

| Departmental COVID-19 disability service recovery actions | | | |
|-----------------------------------------------------------|--------------------------------------------------------|----------|--------|
| Priority | Actions/Tasks | Due Date | Status |
| | technologies to make DLGRMA content accessible to all. | | |

| Queensland Government's COVID-19 All Abilities Recovery Plan 2020-21 | | | | |
|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|----------|
| Priority | Actions | Tasks | Due Date | Status |
| Identify opportunities for reshaping service arrangements and supporting providers | Identify actions to assist sector to respond to easing of the Public Health Directions (PHD) and assess the client and community impacts | <ul style="list-style-type: none"> • Translate and prepare guidance for the Disability Sector on both the timing and implication for service delivery of restrictions being eased under the PHDs • Support the Disability Sector to develop COVID Safe Plan/s • Capture learnings from Disability Sector of successful changes made to modes of service delivery during COVID-19, for promotion to the Sector and inclusion in BCPs | Commenced and ongoing | Underway |
| | Engage disability peaks to deliver tailored new COVID-19 related programs, resources and services to help support the Disability Sector, including NDIS service providers | <ul style="list-style-type: none"> • Engage disability peak and representative bodies to translate DCDSS messaging about COVID-19 recovery into accessible formats and distribute – including some guidance on what a COVID-Safe Plan should include for services broadly | Commenced and ongoing | |

| DLGRMA COVID-19 recovery actions | | | |
|------------------------------------------------------------------------------------|---------------|----------|--------|
| Priority | Actions/Tasks | Due Date | Status |
| Identify opportunities for reshaping service arrangements and supporting providers | N/A | | |

| Queensland Government's COVID-19 All Abilities Recovery Plan 2020-21 | | | | |
|----------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------|--------|
| Priority | Actions | Tasks | Due Date | Status |
| | Advocate to the Commonwealth for support programs tailored to identified and anticipated needs in the Queensland sector | <ul style="list-style-type: none"> • Capture, prepare supporting evidence and promote the recovery needs of the Queensland Disability Sector to the Commonwealth, incorporating analysis of regional need and service type • Promote the intention and benefits of the Commonwealth NDIS Workforce Strategy to the Queensland Disability Sector | July 2020 | |
| | Promote opportunities for the sector to access financial support programs provided by governments | <ul style="list-style-type: none"> • Research Commonwealth and Queensland subsidies and supports available to the Disability Sector, and assemble easy to understand information • Promote the available subsidies to the Queensland Disability Sector through all available channels | Commenced and ongoing | |

| DLGRMA COVID-19 recovery actions | | | |
|----------------------------------|---------------|----------|--------|
| Priority | Actions/Tasks | Due Date | Status |
| | | | |

| Queensland Government's COVID-19 All Abilities Recovery Plan 2020-21 | | | | |
|----------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------|----------|
| Priority | Actions | Tasks | Due Date | Status |
| Ongoing monitoring of service capacity and value | Monitor and quantify any NDIS savings from COVID-19 underutilisation | <ul style="list-style-type: none"> Analyse available data and model future savings for the Commonwealth resulting from COVID-19 | December 2020 | Underway |
| | Advocate for reinvestment of any underutilised NDIS funds during COVID-19 in the Queensland sector | <ul style="list-style-type: none"> Develop advocacy plan identifying available forums and approaches for pursuing the investment of any Commonwealth NDIS savings in the Queensland Disability Sector and for the benefit of people with disability | July 2020 | |

| DLGRMA COVID-19 recovery actions | | | |
|--------------------------------------------------|---------------|----------|--------|
| Priority | Actions/Tasks | Due Date | Status |
| Ongoing monitoring of service capacity and value | N/A | | |