The department’s organisational management, decision making and service delivery are governed by its commitment to the Queensland Public Service Values.

We manage strategic risks by:

- supporting and developing an engaged workforce by valuing capability and diversity and recognising and encouraging innovation
- ensuring business continuity and information and asset security
- using systems and resources effectively and efficiently
- maintaining strong governance frameworks and having a zero tolerance of fraud and corruption

We seize every opportunity to:

- build and sustain productive relationships with stakeholders through sound consultation and engagement practices
- develop sound policies, programs and services that reflect current priorities, meeting both government and community expectations
- deliver community-focused funding program outcomes by having sound funding agreements and clear outcome measures in place
- facilitate collaborative relationships with local government sector partners which support and promote integrity and sustainability

OBJECTIVES

- Accountable, well-managed, community-focused local governments
- A sustainable racing industry in Queensland
- Policies, programs and services responsive to Queensland’s cultural diversity
- Efficient and effective funding programs promoting vibrant communities
- An engaged and responsive workforce

PERFORMANCE INDICATORS

<table>
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<tr>
<th>STRATEGIES</th>
<th>OBJECTIVES</th>
<th>A sustainable racing industry in Queensland</th>
<th>Policies, programs and services responsive to Queensland’s cultural diversity</th>
<th>Efficient and effective funding programs promoting vibrant communities</th>
<th>An engaged and responsive workforce</th>
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</table>
| Create jobs in a strong economy by funding local government infrastructure projects, racing industry activities and community-focused projects to stimulate job growth. | Initiate undertaken that support the Racing Queensland industry            | Percentage of government entities undertaking activities to promote the Multicultural Queensland Charter | Cost of administering funding programs as a percentage of funding provided | Percentage of funded projects completed within agreed timeframes | • Improvement in employee opinion survey results
| Keep Queenslanders healthy through programs and initiatives that promote cohesive communities and assist in the provision of critical water and sewerage infrastructure in remote locations. | Administer the Racing Act 2002 and manage funding programs to support the Racing Queensland industry | Provide policy advice to government on matters relevant to the commercial operation, viability and long-term sustainability of the racing industry | Promote the principles of the Multicultural Queensland Charter across all levels of government, business and the community | Design and deliver programs and investment that: | • Improvement in diversity and inclusion workforce data |
| Be a responsive government by ensuring that our partners, stakeholders and communities across Queensland have easy and consistent access to our information and services. | Develop, implement and promote governance frameworks that support Racing Queensland to deliver its key strategic and operational objectives | Develop, implement and promote governance frameworks that support the Queensland racing industry | Implement the outcomes of the local government grants review | Use resources efficiently and effectively to manage risk and deliver value for money outcomes | Create a diverse and inclusive workplace reflective of the communities we serve |

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Customers first Ideas into action Unleash potential Be courageous Empower people