Department of Local Government, Racing and Multicultural Affairs

Strategic Plan 2018–22

A contemporary organisation enabling sustainable, vibrant, inclusive and confident local communities

Our purpose is to lead, engage and collaborate to:

- Design and administer frameworks that inspire confidence and trust in systems of governance
- Increase stakeholder capability
- Encourage and support communities to thrive

The department contributes directly to the realisation of Our Future State: Advancing Queensland’s Priorities by pursuing objectives and delivering initiatives and strategies to:

Create jobs in a strong economy by funding local government infrastructure projects, racing industry activities and community-focused projects to stimulate job growth.

Deliver responsive integrated services by ensuring that our partners, stakeholders and communities across Queensland have easy and consistent access to our information and services.

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<tr>
<th>OBJECTIVES</th>
<th>A sustainable racing industry in Queensland</th>
<th>Policies, programs and services responsive to Queensland’s cultural diversity</th>
<th>Efficient and effective funding programs promoting vibrant communities</th>
<th>Agile, capable, collaborative and inclusive workforce</th>
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<td>PERFORMANCE INDICATORS</td>
<td>Percentage of local governments: • with aligned financial documents • with current asset management plans • participating in training programs</td>
<td>Percentage of government agencies with policies and programs that support the principles of the Multicultural Queensland Charter</td>
<td>• Cost of administering funding programs as a percentage of funding provided • Jobs created • Social outcomes realised</td>
<td>• Improvement in employee opinion survey results • Improvement in diversity and inclusion workforce data</td>
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<td>STRATEGIES</td>
<td>Establish the Office of the Independent Assessor and transition to a streamlined councilor complaints system Develop, implement and promote an integrated framework of policy, legislation, funding and capacity building programs that support integrity and financial sustainability Develop a performance and reporting framework that supports transparency, accountability and community confidence in local government</td>
<td>Administer the Racing Act 2002 and funding programs that support the Queensland racing industry Provide policy advice to government on matters relevant to the commercial operation, viability and long-term sustainability of the racing industry</td>
<td>Lead the implementation of the Multicultural Recognition Act 2016 and the Queensland Multicultural Policy and Action Plan Promote the principles of the Multicultural Queensland Charter across all levels of government, business and the community Facilitate and deliver collaborative projects and programs to address challenges and provide opportunities for migrants, refugees and people seeking asylum</td>
<td>Design and deliver programs and investment that: • create jobs and economic growth • support community wellbeing • enhance sustainability • build community connectedness and celebrate cultural diversity Implement the outcomes of the local government grants review Manage and administer portfolio funding and grants programs</td>
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Opportunities and risks

We seize opportunities and proactively manage our strategic risks to improve outcomes for the government, our stakeholders and partners across Queensland’s unique communities by:

- building and sustaining productive relationships with stakeholders through sound consultation and engagement practices
- developing sound policies, programs and services that reflect current priorities, meeting both government and community expectations
- delivering community-focused funding program outcomes with clear funding agreements and outcome measures in place
- effectively and efficiently using systems and resources
- supporting and developing an engaged workforce by valuing capability and diversity and recognising and encouraging innovation
- ensuring business continuity, information and asset security
- maintaining strong governance frameworks and a zero tolerance of fraud and corruption

The department’s organisational management, decision-making and service delivery are governed by its commitment to the Queensland Public Service Values.